

#### COMPREHENSIVE

- Delivers top-notch operational, analytical and technical fraud management and anti-money laundering (AML) expertise anywhere in the globe
- Provides expert start-up and on-demand staffing to improve fraud management and minimize risk
- Reviews processes, provides benchmarks and measures system health for optimal fraud management operations

#### EFFICIENCY

- Optimizes rules, trains staff and configures workflows for efficient resource utilization
- Ensures fraud teams follow best practices and continually reap a return on investment

#### FLEXIBLE

- Helps smooth management transitions or support high-focus events
- Offers structured packages and a range of deliverables to suit every project and customer need

# Fraud Management Expertise at Your Fingertips

## ACI® Fraud Management Consultancy

ACI's Fraud Management Consultancy provides the operational, analytical and technical expertise your fraud management team needs to make the most of its technology investments. Our consultants provide:

- **Unmatched fraud management expertise** to ensure you make the most of your fraud and AML technology investments
- **Custom-tailored, optimized rulesets and services** to ensure your fraud management and AML strategies are fast, accurate and effective
- **Optimized configurations and workflows** to ensure fraud management operations are efficient and cost-effective

## Evolving Fraud Requires Expert-Level Defense

Today's customers expect to be able to make payments and do their banking anytime, anywhere, using just about any device. While financial institutions, merchants and payment providers rush to provide the cutting-edge services and capabilities customers demand, they also face an even bigger challenge: stopping increasingly sophisticated financial crimes and fraud attacks designed specifically to exploit all these new channels, services and instruments.



ACI's global team of experts and custom engagements ensure you make the most of your fraud management investments.

## The Right Fraud Expertise at the Right Time

ACI's Fraud Management Consultancy is designed to help you meet this challenge head on by providing you with the strategic fraud management and AML expertise you need.

Our worldwide team of professional consultants combined with our custom service packages, engagements and deliverables enables you to reduce risk, improve customer experience and make the most of your fraud and AML technology investments, even as you enter new markets and roll out new services.

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## Optimize End-to-End Fraud Management

ACI's Fraud Management Consultancy is staffed by a global pool of experienced subject matter experts, including financial crime and product consultants, analytic scientists and technical experts. Together, they provide state-of-the-art expertise:

- **Anywhere in the world:** Consultants are regionally based in the Americas, EMEA and Asia-Pacific, enabling them to apply geographically and culturally relevant fraud expertise.
- **Tailored to your needs:** Consultants offer a broad range of repeatable exercises, engagements and deliverables, from rule optimization and operation workflow process design to staff training and guidance through incidents or projects. Structured packages provide a range of solutions, from light guidance, support and initial training to data analysis/operations/rules strategy overhauls to comprehensive program tuning and support for optimal staffing and system efficiency.
- **Delivering efficient ROI:** Consultants have the deep fraud and AML industry domain expertise necessary to spot and analyze fraud trends, guide day-to-day operations and develop strategic plans and recommendations easily communicated to every level of the business, from analysts to senior managers to executives.



ACI Worldwide is a global leader in mission-critical, real-time payments software. Our proven, secure and scalable software solutions enable leading corporations, fintechs and financial disruptors to process and manage digital payments, power omni-commerce payments, present and process bill payments, and manage fraud and risk. We combine our global footprint with a local presence to drive the real-time digital transformation of payments and commerce.

## LEARN MORE

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## Deliver Expert-Driven Results

ACI's Fraud Management Consultancy helps take your fraud operations to the next level. To date, ACI's experts have helped customers:

- **Increase detection rates while reducing false positives:** With ACI's ongoing rules analysis, tuning and optimization, one U.S. company realized an 84% reduction in total alerts, while maintaining 98% detection rates. Similarly, an Austrian firm realized its targets of 5:1 false-positive rate while seeing fraud detection rates greater than 95%.
- **Reduce losses:** One California institution reduced fraud losses by \$2.5 million month over month, while another in the U.K. saw its losses drop by 80%.
- **Protect against future fraud threats** through access to ongoing fraud threat intelligence, global rule libraries and a consultant resource pool (all geographies).

ACI's experts ensure you always have the right tools, expertise and capabilities to detect and stop fraud, no matter where or how it is perpetrated.