

CUSTOMER EXPERIENCE

- Supports a seamless payments experience across all channels
- Powers faster and smoother checkouts via mobile POS and contactless payment options
- Boosts loyalty by underpinning excellent customer service

COST EFFICIENCY

- Decreases the cost and burden of PCI compliance
- Reduces the demands on in-house resources
- Minimizes ongoing infrastructure costs as your business grows

RELIABILITY

- Supports robust, secure payments any time, anywhere
- Helps ensure systems are geared for growth and supports change

SECURITY

- Removes cardholder data from your environment with secure tokenization capabilities
- Protects your business from risk by using point-to-point encryption (P2PE)
- Supports fast, secure EMV-compliant payments to mitigate fraud and liability

ACI® Omni-Commerce™ Solution for Quick Service Restaurants

The ACI® Omni-Commerce™ solution offers quick service restaurants a secure omni-channel payments solution aimed at improving profits, reducing card fees and increasing customer satisfaction. ACI's flexible and vendor-agnostic platform helps you deliver a hassle-free fast-food experience with secure in-store, mobile and web payment innovations. Our independent solution gives you the freedom to work with whichever payment providers are the best fit for your strategic business needs anywhere, any time and for any payments method.

Driving Customer-Focused Results Across Food Service Locations

Time Is Money

Quick service restaurants know this better than anyone. A faster drive-through experience can translate into real revenue — seconds could mean millions. Investments in improving customer payment experiences can help drive this.



ACI Worldwide is a global software company that provides mission-critical real-time payment solutions to corporations. Customers use our proven, scalable and secure solutions to process and manage digital payments, enable omni-commerce payments, present and process bill payments, and manage fraud and risk. We combine our global footprint with local presence to drive the real-time digital transformation of payments and commerce.

LEARN MORE

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Downtime Is Not an Option

You can't afford to slow down, let alone be down. One second of payment downtime costs real money. How much sleep will you save knowing your system is reliable and secure?

Speed Enables Innovation

Breakthrough ideas around loyalty programs, rewards redemption, geo-targeting and omni-channel success will fail without the ability to implement them quickly. How will you transform fast food?

If You're Not First, You're Last

Increase your volume transactions to easily and securely gain the control, choice and flexibility you need to operate at the speed of opportunity.

Control the Counter

What customers don't see pays off with satisfaction they can taste. They will be satisfied knowing that if their preference is to use alternative payment options, such as mobile wallet applications, that payment method is easily accepted.

Real-time rewards redemption: ACI spots purchase patterns and instantly delivers card-specific rewards to the POS terminal for onsite redemption.

Peace of mind: 24/7 monitoring and maintenance, tokenization, P2PE from POS device to payments processor and integrated fraud management keep transactions safe and lower risk.

Loyalty: Keep customers coming back with fast, secure payment solutions that deliver the convenience they crave from the restaurants they love. Take it to the next level by seamlessly integrating payments into your mobile loyalty application.

Blazing speed: Active/active technology and network segmentation take payments memory out of the purchase experience, leaving customers with a desire to return for more.

