ACI Worldwide
Real-Time Payments

CONVENIENT

- eBills sent directly to customers' favorite devices
- Supports traditional online presentment and enhanced "push" email delivery
- Mobile-friendly design

CONFIGURABLE

- Consumer and customer service representative can manage eBill preferences
- Deliver a consistent, branded experience across channels

EFFICIENT

- Reduce print and postage expenses
- Deliver bills faster than via mail

Dynamic eBills allow your customers to configure their billing experience

Dynamic eBills from ACI Speedpay®

Reduce costs and increase on-time payments with dynamic eBills, now offered via the ACI Speedpay® solution. Dynamic eBills allow your customers to customize their billing experience with the ability to access bills on their preferred devices. With multiple enrollment touchpoints, it's a simple and effective way to streamline the billing and payments experience.

ACI Worldwide is a global software company that provides mission-critical real-time payment solutions to corporations. Customers use our proven, scalable and secure solutions to process and manage digital payments, enable omni-commerce payments, present and process bill payments, and manage fraud and risk. We combine our global footprint with local presence to drive the real-time digital transformation of payments and commerce.

LEARN MORE

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A New eBill Solution
Dynamic eBills

The new dynamic eBills solution allows you to save on paper costs and deliver bills right to your customers' inboxes through a "pull" or "push" eBill feature or via both.

The ACI Speedpay "pull" feature enables customers to register, turn off paper billing, configure notification preferences and view a PDF of each eBill on the ACI Speedpay-hosted website. Once enrolled, customers will receive emails notifying them when a new bill is available for viewing and payment.

The ACI Speedpay "push" feature delivers a secure link to the customer's bill directly to the customer via email. This option ensures customers can open eBills directly from their favorite devices.

An Improved Customer Experience

Dynamic eBills make it easy for your customers to select their billing preferences, helping to drive increased satisfaction. Using the customer profile in the eBill's settings, customers can select the following options:

• Receive an email when my bill is ready for viewing

• View my statements online and go paperless

• Receive my bill via email and go paperless

Customer service representatives (CSRs) also have the power to view and edit customer eBill preferences using the ACI Speedpay client portal, creating a simple way to update customer information.

Multi-email address functionality

Additionally, customers can use more than one email address to receive the eBills, enabling multiple parties to receive notifications to ensure more on-time payments.

Download, print or pay

eBills give your customers the ability to pay the bill from the eBill page within the client portal. They can also download and print the eBill, if necessary. Customers can view and download up to 24 months of eBills.

For more information on how ACI Speedpay can help you raise customer satisfaction by 25%*, visit https://www.aciworldwide.com/solutions/aci-speedpay.

*Third-party survey of ACI Speedpay solution clients