

FEATURES AT A GLANCE

SATISFACTION

- Easy credit card, debit card and ACH premium payments
- Real-time, ACH and check claim payments¹
- Convenient access to bills and policy documents from any device

SAVINGS

- Integration into Guidewire PolicyCenter, BillingCenter and ClaimCenter²

SECURITY

- Industry-leading payments security verified by two independent assessments
- PCI scope minimized by tokenizing card account numbers

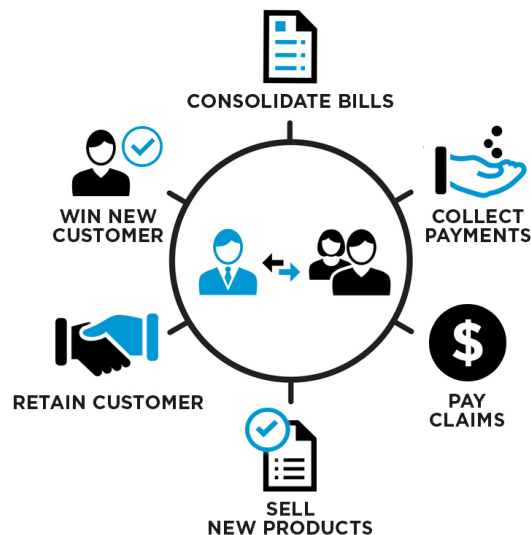
DRIVE CUSTOMER LOYALTY WITH ACI[®] AND GUIDEWIRE

The challenge of winning and retaining customers for insurers falls squarely on optimizing the most frequent customer touchpoints: billing, payments and claims. To help insurers meet this challenge, Guidewire partnered with ACI[®] to raise customer satisfaction through improved experiences — from the initial binder payment through recurring premium payments, policy renewals and claims disbursements. In this process, ACI became the only Guidewire partner to support the policyholder payments journey from premiums to claim payments.

Guidewire's PolicyCenter and BillingCenter accelerators enable you to accept popular payment methods, including credit cards, debit cards and ACH one-time or recurring payments. ACI then accepts the payments information, tokenizes it and provides it in a masked format for use in future transactions.

The ClaimCenter accelerator enables you to disburse claim payments in real time to customers' debit cards or via ACH and check.

IMPROVE THE ENTIRE PAYMENTS EXPERIENCE



In addition to the Guidewire integration, ACI's UP® Bill Payment™ solutions allow customers to view bills and policy documents, and make payments from any device. All while you control the personalized messages, with no IT involvement, raising customer satisfaction and your ability to sell new products.

ACI does more than power electronic payments — we empower your business success. Watch this short video exploring how customers want to engage with you by visiting www.aciworldwide.com/billpay.

ACI Worldwide®, the Universal Payments® (UP®) company, powers electronic payments for more than 5,100 organizations around the world. More than 1,000 of the largest financial institutions and intermediaries, as well as thousands of global merchants, rely on ACI® to execute \$14 trillion each day in payments and securities. In addition, myriad organizations utilize our electronic bill presentment and payment services. Through our comprehensive suite of software solutions delivered on customers' premises or through ACI's private cloud, we provide real-time, immediate payments capabilities and enable the industry's most complete omni-channel payments experience.

LEARN MORE



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